ORIGINAL



To:

Arizona Corp. Comm.

From: Gloria Johnson

Date: Sept. 9, 2004

Re:

Qwest Changes

T-01051B-03.0454 T-00000D-00-0672

In my September statement I received a notice that said Qwest wishes to make some changes in their service plans which also means they are requesting rate changes. No doubt an increase otherwise they would have said it in the notice they sent out. Please denie them of rate increases. We have been charged to death with their rates and the service has been lousy as well.

Maria Thank you,

Arizona Corporation Commission DOCKETED

SEP 2 8 2004

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